





LTK REPORT:

The State of Creator Guided Shopping



From marketing efforts to community building to product purchases, Creators continue to push shopping forward—and continue to help brands innovate, grow, and reach new heights.

At LTK, we provide data-driven shopper strategies for Creators and brands using **12+ years of proprietary insights** to drive maximum results across the globe.

### LTK by the numbers

LTK drives and tracks
billions of dollars
in annual brand sales

Creators publish millions of LTK posts

**12 years of data and insights** accelerate influence scale

5-star shopping app

18 million Creator Guided monthly shoppers amplifying creator reach driving to brand sites

NPS Score of 50

LTK customers give high scores
to LTK



## What to expect from Creator Guided Shopping

Anchored by LTK's national Shopper Study, alongside insights and data from LTK brands, Creators and 18M LTK shoppers, this report outlines the latest industry **trends and growth** as Creator Guided Shopping continues to disrupt the industry.









### **✓** TREND

### A surge in short-form video

Short-form video campaigns are up **5x YoY, and drove 3x GMV growth YoY** compared to static content. Throughout 2023, we're seeing a continued acceleration towards this type of content—AKA, fun, digestible content that makes it easier than ever for Creators to help consumers connect with your brand.

### What consumers from LTK's national study are saying...



of consumers watch video on social media created by Influencers



66% actually *prefer* watching videos over viewing still images



### Why is this valuable?

Elevates your product & performance A macro industry shift that consumers prefer



doubled YoY



### **TREND**

### Gen Z continue to be the trend setters

- Gen Z is shopping Creator at a greater velocity than other generations
- They also watch Creator videos more than the general population

Whether shopping from Instagram, TikTok, or YouTube, Gen Zers and Gen Z Creators are always-on—and always looking for authenticity, practicality, and shared values. What does this mean for brands? The power of Gen Z will only increase, and brands will act on deeper-rooted strategies for this market in an always-on capacity.

### Gen Z insights from LTK's national study:

100%

Gen Z shop online

Shopping originated social media

79%

73% 🕟



Gen Z watch Creator videos

Purchase from Creators



76%

Top three shopping channels: Instagram, TikTok, YouTube

\*LTK 2023 Shopper Study



28%

Shop through Creators 28% more than the general population

Watch Influencer videos 28% more than the general population



Shop in-store from Influencers



#1

 $\Diamond$ Gen Z rank influencer as most trusted to help with purchase decisions - beating social media ads and celebrities

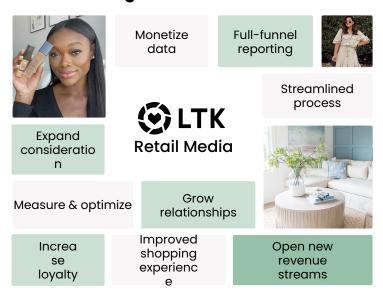


### **✓** TREND

## Retail media massively scaling Creator reach

Creators have continued to disrupt the traditional media model, and have been at the forefront of the new consumer journey—and in 2023, we see a shift to Creator Guided Shopping through Retail Media Networks and in-store traffic drivers.

## What Retailers and Brands can expect working with LTK Retail Media:



# spending, in billions

2027

Retail media ad

2022







### **TREND**

## Influencer-generated content used widely across mediums

The authenticity of Creators sells big-time — and brands are developing strategies that fully repurpose influencer-generated content across social media, print media, and in-store channels.

Whether it's utilizing influencer-generated content in in-store signage or even in ads, this will continue to give campaigns a longer shelf life, increase reach, and create efficient marketing spend.



### Influencer Content now has a larger presence among brands and retailers:



Media boosted to new targeted audiences



Print ads



In-store signage



On a brand's

### Imagery Gen Z & Millennials find most compelling when making a purchase decision from a brand:

- Influencer Imagery
- Brand Imagery
- **User Generated Content Imagery**

\*LTK 2023 Shopper Study



### **✓** TREND

## Creator Guided Shopping is its own kind of search engine

Consumers are using Creators to search for new products and recommendations.

- Gen Z and Millennials rank TikTok & Instagram higher than brand websites for performing searches to receive product information or recommendations.
- 18% of Gen Z consumers rank the LTK app or Creator content higher than search engines for product info and recommendations.

#### What does this mean for brands:



- A shift to thinking about optimizing search strategies on content-first websites
- A test and learn mentality
- Discussing unique ways to measure success





### **✓** TREND

Creator-backed data will influence Brand and Retailer company decisions outside of the Creator industry

- Consumers report purchasing in-store through Creator recommendations
- Creators **regularly** sell through inventory
- Creators are a powerful top of funnel metric, changing brand perception and long-term consumer behavior



#### How is this quantified for brands?

- Product-level data: to inform what's being clicked on and then what's being purchased
- Trend reports: uses data to inform performance and trends over time alongside consumer sentiments
- Brand Impact Reports: looks at shopper sentiment changes through the full purchase funnel over the years
- Benchmarking: How is your growth stacking up to peers?

