







# Unwrapping Holiday 2023 Shopper Trends

Consumers who shop through Creator tend to have different shopping habits

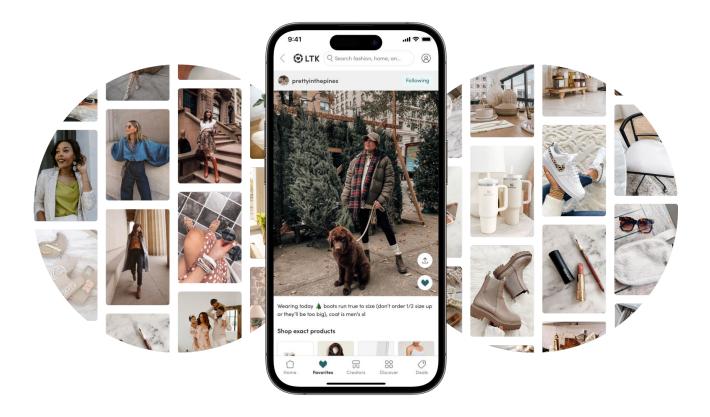






# LTK Creator Guided Shopping™

LTK sits at the intersection of e-commerce and contextually connecting creators, consumers and brands in a trusted environment



# Creator Commerce<sup>™</sup> is Data-First Marketing

LTK provides data-driven shopper strategies for Creators and Brands from proprietary insights derived over the last decade to yield maximum results across the globe LTK drives and tracks **billions of dollars** in annual brand sales

Creators publish millions of LTK posts

11 years of data and insights accelerate influence scale

**5-Star shopping app** with millions of shoppers amplifying creator reach driving to brand sites

#### **NPS Score of 50**

LTK customers give high scores to LTK

# Content sneak peek

- Ol Insights from 2023 LTK Holiday Shopper Study
- **02** Holiday Best Practices
- **03** Hear directly from LTK on holiday strategy



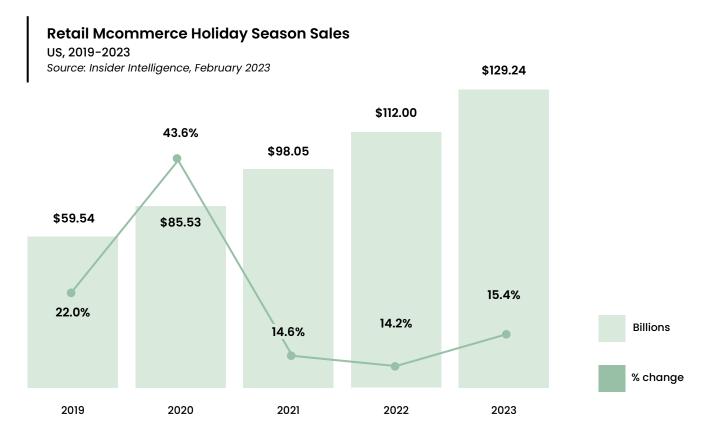
#### Spoiler Alert

Influential shoppers are relying more on Creators—plus, they're shopping earlier for the holidays.



# Where the industry is today

Consumers are shopping for holiday online & mobile more than ever before



Note: sales are for Nov and Dec of each year; included products or services ordered using the internet via mobile devices, regardless of the method of payment or fulfillment; includes sales on tablets; excludes travel and event tickets, payments such as bill pay, taxes or monthly transfers, food services and drinking place sales, gambling and other vice goods sales

# LTK continues grow in all areas of our business

**More Creators on our platform** than ever before with thousands of new Creators added each month

Double digit increase in brand campaign spend in 1H 2023Z

**30M monthly shoppers** across the LTK platform with double digit growth in clicks & sales compared to 1H 2022

# Holiday shopper study

#### **METHODOLOGY**

Holiday survey conducted on June 30, 2023 from 1,136 participants

Study was conducted using online panels reflective of US population with 97% confidence.

In addition to general population summaries, both were filtered to identify Gen Z, Millennial and by HH income responses for comparative analysis.

This summarizes key findings related to: National study conducted by LTK in June 2023, LTK Holiday Shopper Study



# So why Creator?

# Creators continue to be the most-trusted source of inspiration for holiday shopping for Gen Z & Millennials









Compared to 2022, we noted a **32% increase** in millennial shoppers choosing creators as most trusted

### The majority of shoppers are making purchases from creators

Percentage of consumers that make purchases recommended by creators:



# How are consumers planning to shop?

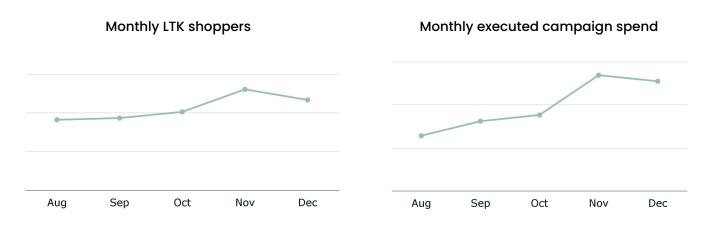
#### **INSIGHT#1**

### Shopping windows are even earlier than 2022



Compares to **30%** of the general population planning to start holiday shopping by September in **2022** 

#### LTK saw shoppers and creators gearing up early in 2022



+15% Increase in creator posting in November MoM

#### **INSIGHT#2**

# Deals are important to most but LTK shoppers choose quality over price

42%

**General Population** 

Plan to save money with Black Friday & Cyber Monday sales

LTK Shopper Insight

62%

**LTK Shoppers** 

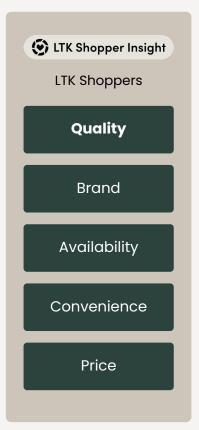
Plan to save money with Black Friday & Cyber Monday sales

Compare to **31%** of the general population planning to save money during BFCM in **2022** 



Factors most important in holiday gifting purchases





#### **INSIGHT#3**

## And spend has no sign of drastically slowing

Majority of the population plan to spend more or the same this year compared to last year



Gifts

2

Home



Themselves

(holiday clothing & accessories)

63%

Plan to spend more or the same

**79%** 

Plan to spend more or the same

64%

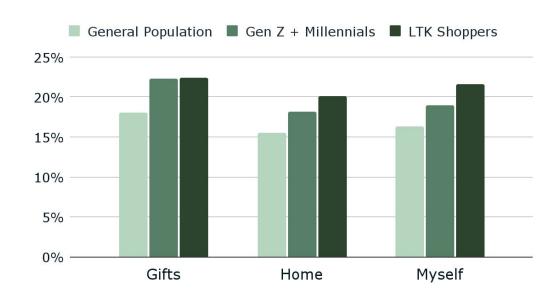
Plan to spend more or the same



### LTK Shoppers and Gen Z & Millennials

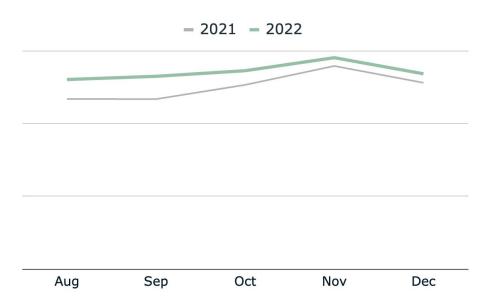
who shop through Creator plan to spend more than the general population

Percent of shoppers planning to spend more across categories



# Shoppers continue to spend more on the LTK platform

#### Monthly sales per app shopper





LTK sees each shopper spending more in 2H compared to 1H

Year over year, shoppers continue to spend more and we expect to see the same trend for holiday 2023 based on 1H 2023 results +8%

GMV per LTK app shopper (Holiday 2022 vs 2021)

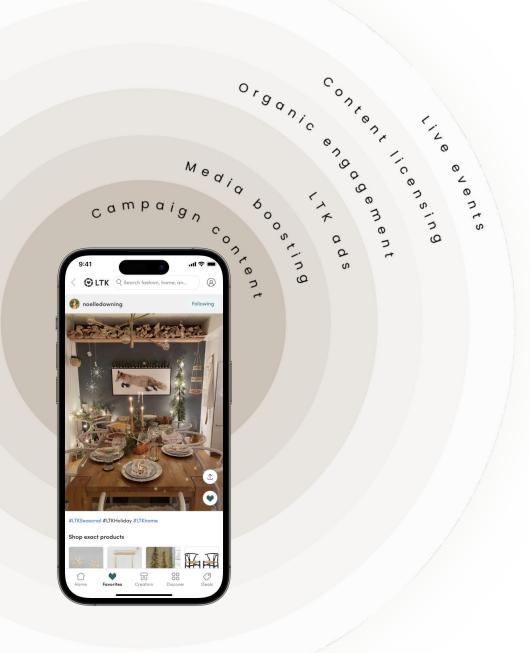


### CREATORS AS INSPIRATION

# A full funnel strategy

# 360° winning brand strategy

A holistic approach to working with Creators is how brands drive consistent YoY growth with full-funnel results.



#### Creators move consumers through the funnel:

# Inspiration

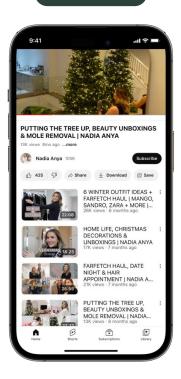
#### Instagram



#### Facebook



#### YouTube



#### **Pinterest**



#### t TikTok



# Content categories are diverse

Holiday inspiration spans categories

#### **TOP HOLIDAY CONTENT**



Holiday baking/cooking



Gift hauls/gift guides



Home decor inspiration



Kids & family festive activities



Vacation vlogs



#### Key Insight

Gen Z & Millennials rank gift hauls and guides as the #1 holiday content to watch

Featured Creators: @piecesofemerald, @vonnies.homedecor, @festivefarrarco, @hauteofftherack, @nenaevans

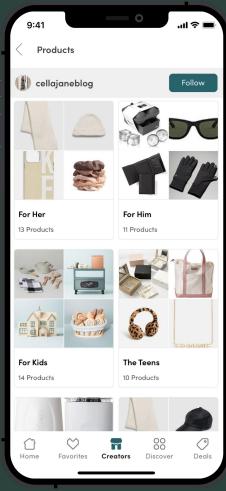
#### Creators move consumers through the funnel:

# Consideration

#### LTK as a holiday shopping destination

Sample of top holiday search terms in the LTK app





#### Creators move consumers through the funnel:

## Action

#### And this inspiration turns into action — shopping

Top holiday behaviors influenced by creators

01	Purchased a gift based on creator recommendation
02	Holiday cooking has been influenced by a creator
03	Holiday family traditions have been influenced by a creator

#### 9 in 10

Consumers who turn to LTK for holiday inspiration have purchased a gift from creator recommendation

#### 8 in 10

Consumers who shop creator have purchased a gift from creator recommendation

# Creator focused gift guides

will be a consumer focus for holiday 2023 for both inspiration and shopping

Plan to use gift guides for holiday shopping

**Millennials** 

Plan to use gift guides for holiday shopping



LTK Shopper Insight

of consumers who tall to the for holiday inspiration plan to shop Creator Gift Guides of consumers who turn to LTK



# Holiday 2023 Top gifting categories

And while consumers are watching spend, they will still purchase across category

#### **TOP 10 GIFT CATEGORIES**

	General Population	Millennials	Gen Z
01	Entertainment - Movies, Music, Books, Card & Board Games	Entertainment - Movies, Music, Books, Card & Board Games	Entertainment - Movies, Music, Books, Card & Board Games
02	Fashion - Clothes, Shoes, Accessories	Fashion - Clothes, Shoes, Accessories	Beauty / Personal Care
03	Food / Candy / Gift Baskets	Beauty / Personal Care	Fashion - Clothes, Shoes, Accessories
04	Beauty / Personal Care	Food / Candy / Gift Baskets	Food / Candy / Gift Baskets
05	Home Items	Toys	Video Games
06	Toys	Home Items	Home Items
07	Beer, Wine & Spirits	Beer, Wine & Spirits	Cards or Stationery
08	Cards or Stationery	Cards or Stationery	Experiences - Concerts, Tickets, Events
	Pet Gifts	Video Games	Beer, Wine & Spirits
10	Video Games	Experiences - Concerts, Tickets, Events	Toys

# Holiday 2023 Top self-purchasing categories

And while consumers are watching spend, they will still purchase across category

#### **TOP 10 SELF PURCHASE CATEGORIES**

	General Population	Millennials	Gen Z
01	Beauty / Personal Care	Beauty / Personal Care	Beauty / Personal Care
02	Fashion - Clothes, Shoes, Accessories	Entertainment - Movies, Music, Books, Card & Board Games	Entertainment - Movies, Music, Books, Card & Board Games
03	Entertainment - Movies, Music, Books, Card & Board Games	Fashion - Clothes, Shoes, Accessories	Food / Candy / Gift Baskets
04	Beer, Wine & Spirits	Beer, Wine & Spirits	Fashion - Clothes, Shoes, Accessories
05	Food / Candy / Gift Baskets	Food / Candy / Gift Baskets	Video Games
06	Home Items	Home Items	Experiences - Concerts, Tickets, Events
07	Health & Wellness	Video Games	Beer, Wine & Spirits
08	Experiences - Concerts, Tickets, Events	Experiences - Concerts, Tickets, Events	Home Items
09	Video Games	Health & Wellness	Health & Wellness
10	Cards or Stationery	Cards or Stationery	Cards or Stationery

## Creators hold the trust of consumers

Shoppers choose creators for inspiration & recommendations they trust

#### Top ways creators help consumers shop for holiday

	General Population
01	Gift recommendations
02	Product recommendations for my home
03	Recipe / hosting inspiration
04	Experience / "things to do" recommendations
05	Exclusive discount codes
06	Sharing sale events / discounts
07	Travel inspiration







### Summary

#### **Holiday Study Shows:**

- O1 Those who shop Creator recommendations are shopping even earlier than the general population
- O2 Deals are important to most but LTK shoppers choose quality over price
- More consumers plan to shop during Black Friday & Cyber Monday sales to save money than last year
- O4 LTK Shoppers and Gen Z & Millennials who shop through Creator plan to spend more than the general population
- O5 Creator holiday content impacts consumer purchasing full funnel- from discovery to consideration to purchase
- Of Creator gift guides out-ranked online publications gift guides as a source of inspiration
- O7 Creators continue to be the most-trusted Source of inspiration for holiday shopping for Gen Z & Millennials



#### LTK BRAND PLATFORM

### #1 Influencer Platform

#### **LTK Optimize**

Turnkey Creator campaigns managed by LTK Experts.

#### **LTK Connect**

Self Serve for brands who want to engage Creators for paid content with end-to-end campaigns.

#### LTK Launch commissionable links

Driving referral traffic.

#### LTK Benchmark

Competitive influencer benchmark analysis from 11 years of data.

#### LTK App

Augment reach and impressions through 8M monthly shoppers.

#### **LTK Boost**

Scale creator reach with targeted media boosting from inside Creator's posts for more authentic reach



## What LTK Brand Partners have to say...

In a recent NPS survey, our brand partners shared what they love the most:

"The partnership with the LTK reps!"

"Great team and client services, data-driven solutions, robust measurement."

"Performance + data backed results"

"End to end management + open communication to continue to improve our process."

"I value the campaign turnaround time, ease of casting, and the network of creators within LTK." "The ability to be hands off with influencer relationships!"

"The responsiveness of our account team and willingness to try new marketing approaches."

"Turnkey activations, a diverse influencer network and actionable learnings/insights."

#### What our brand partners value:

- Ease of campaign process
- Data-backed approach from program kick-off to results
- Market innovation
- The LTK team

**NPS Score of** 

**50** 











### **Creator Guided Shopping**

The #1 tech-enabled power partner for Creator Guided Shopping.

Millions of monthly shoppers driving

billions in trackable sales through the largest Curated Creator

community, LTK Benchmark™ with 12-years of Creator data,

proprietary insights, and unparalleled consulting.

# LTK by the numbers

**20M+** monthly shoppers

\$3.6B+ in annual trackable sales

5-star rated shopping app

**7,000** brands on LTK platform

**Hundreds of thousands** LTK curated Creators

